License & Delivery Portal Help

Overview

SEL has a dedicated FlexNet Customer Portal licensing page where you can manage your entitlements by activating, obtaining a copy, rehosting, or returning a license. The instructions outlined in this document specify how to use the Customer Portal depending on your need.
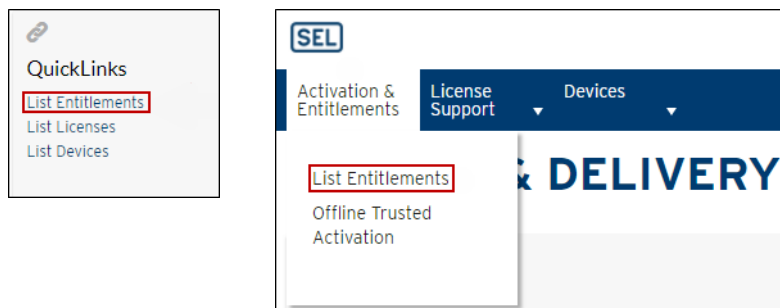
This document is separated into the following sections:

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➤ *Obtaining a Copy of an Existing License on page 5*

➤ *Rehosting an Existing License on page 6*

➤ *Returning a License on page 8*
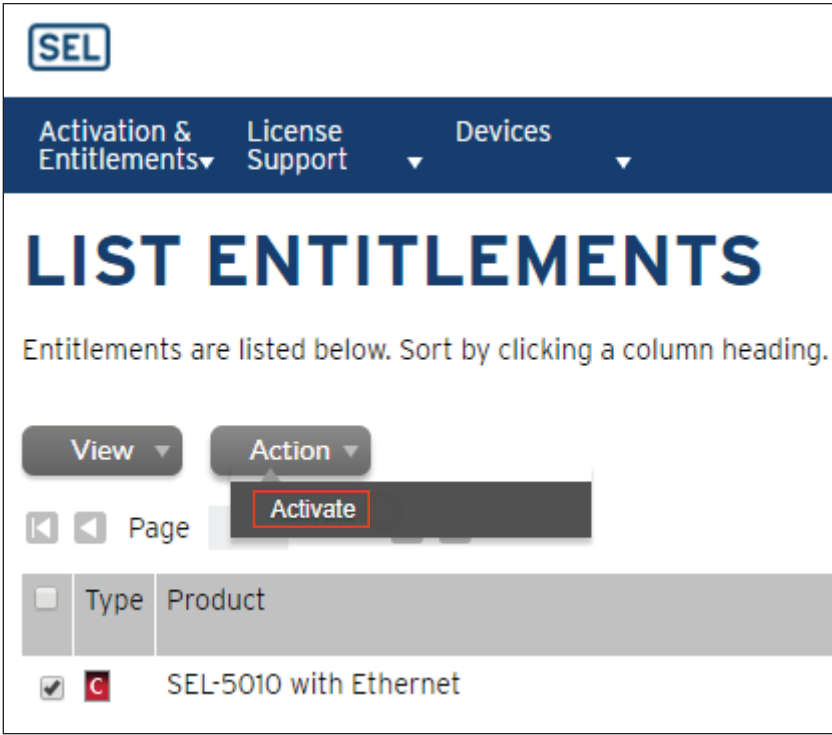
Activating a New License

The following process describes how to obtain a new license file by using an Activation ID and a Host ID.

Step 1. Log in to https://licensing.selinc.com by using your Activation ID, and you will be redirected to the License & Delivery Portal main page. To start the process of generating a new license file, click **List Entitlements** found in the QuickLinks menu or the Activation & Entitlements tab, as shown in *Figure 1*.
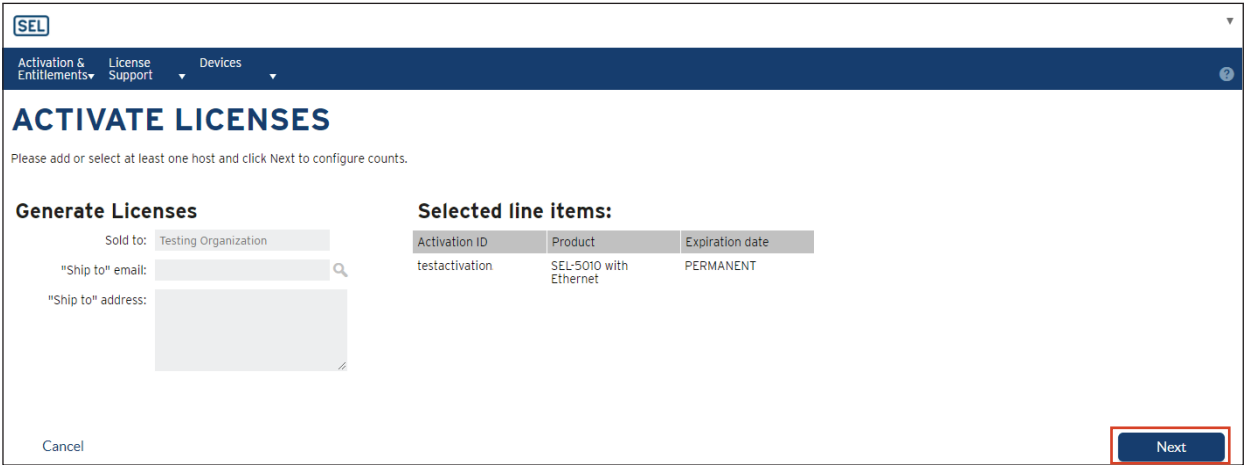

Figure 1   Activation Options

Step 2. Select the box to the left of your available entitlement. Then expand the **Action** menu and click **Activate**.
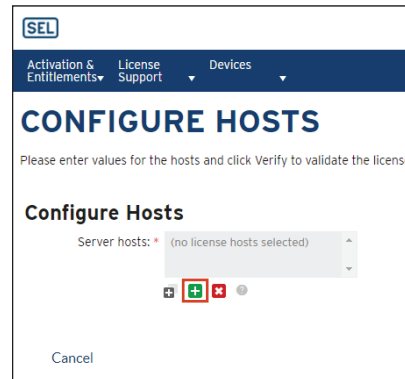
Figure 2 Activate Selected License

Step 3. (Optional) On the Activate Licenses page, you have the option of entering an email address in the **"Ship to" email** box. A license file will be emailed once the entire process is complete.

If you do not want to have the license file emailed to you, leave the boxes blank and click **Next**. Anything you enter into the "Ship to" address box is for your documentation and is not used by SEL to send physical media. If you require physical media, please contact your customer support representative (CSR).
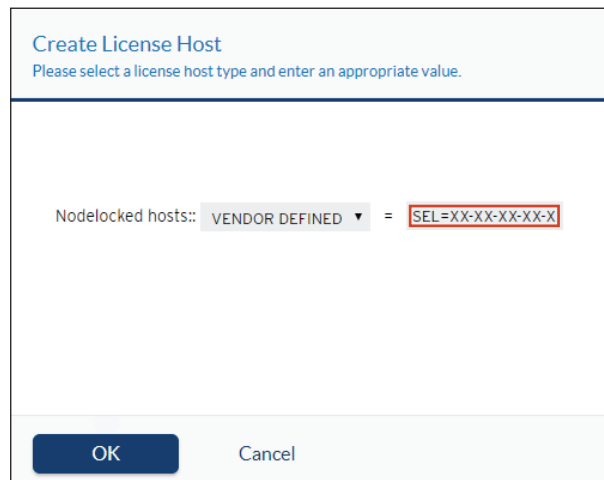

Figure 3 Optional "Ship to" Information

Step 4. From the Configure Hosts page, enter the Host ID for the software that you want to license. If you need to obtain the Host ID, consult the instruction manual for your software product, or see the product-specific Help files for the application in question. Once you have your Host ID, click the green plus ⊞ button under the Server hosts field.

Figure 4   Configure Hosts Green Plus Button

Step 5. From the Create License Host page, enter the Host ID for your product in the hexadecimal format (SEL=XX-XX-XX-XX-XX-XX-XX-XX) for which zeros (but not letter Os) are permissible.

Step 6. Click **OK** to return to the Configure Hosts page.

Figure 5   Enter Host ID

Step 7. Click **Generate**.

Figure 6   Generate License

Step 8.   From the License Summary page, you have the option to save the license to a file, email the license file, or print information about a license. To generate a license file that you can use to activate the licensed features of the software, select the box next to the license, click **View**, and click **Save to File**.

Figure 7   Save License

Step 9.   Save the license file on your computer. If you are licensing the products listed in *Table 1*, ensure the license is named with the corresponding name because the software will expect it. If a product is not listed in *Table 1*, the default name can be used.

Table 1   Software License File Names

Software Product	File Name
SEL-5010 Relay Assistant Software	SEL5010.lic
ACSELERATOR TEAM® SEL-5045 Software	DDC.lic
ACSELERATOR Analytic Assistant® SEL-5601 Software	SEL5601.lic

Obtaining a Copy of an Existing License

The following process describes how to obtain a copy of an existing license file.

Step 1. Log in to the licensing website by using your Activation ID, and you will be redirected to the License & Delivery Portal main page. To start the process of obtaining a copy of an existing license, click **List Licenses** found in the QuickLinks menu or the License Support tab, as shown in *Figure 8*.

Figure 8   License Support Options

Step 2. Select the box next to the license that you need based on the Host ID number listed under the License hosts column. Then expand the **View** menu and click **Save to File**. This causes display of a window that allows you to specify the location in which you want to save the license file. If you are licensing the products listed in *Table 1*, ensure the license is named with the corresponding name because the software will expect it. If a product is not listed in *Table 1*, the default name can be used.
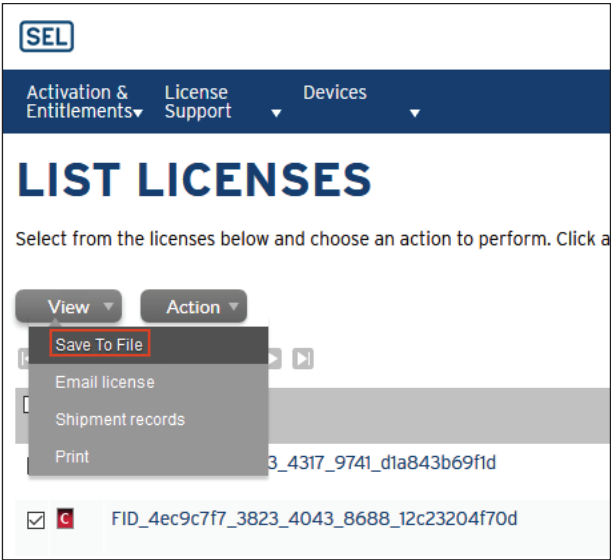

Figure 9   Save Existing License to File

Rehosting an Existing License

The following process describes how to rehost an existing license file. Rehosting is necessary when an existing Host ID changes due to a BIOS, registry update, or when exchanging computers.

Step 1. Log in to the Customer Portal by using your Activation ID, and you will be redirected to the License & Delivery Portal main page. To start the process of rehosting an existing license, click **List Licenses** found in the QuickLinks or the License Support menus, as shown in *Figure 8*.

Step 2. Select the box next to the license that you need based on its Host ID number listed under the License hosts column. Then expand the Action menu and click **Rehost**.
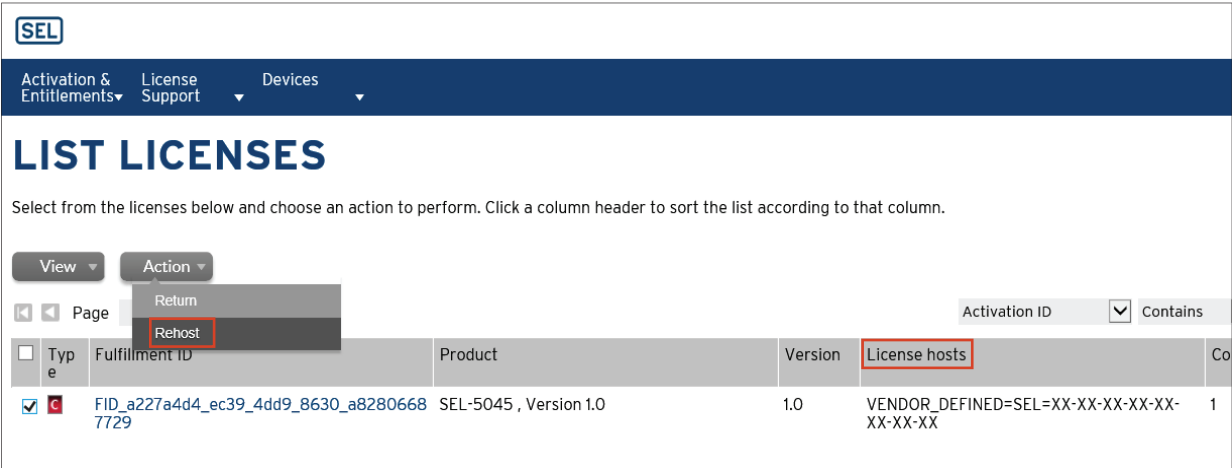

Figure 10   Rehost License

Step 3. The Rehost Licenses page provides information about the current configuration of your license under Fulfillment Details. Click the green plus ➕ button to add a new Host ID that will replace the existing Host ID.
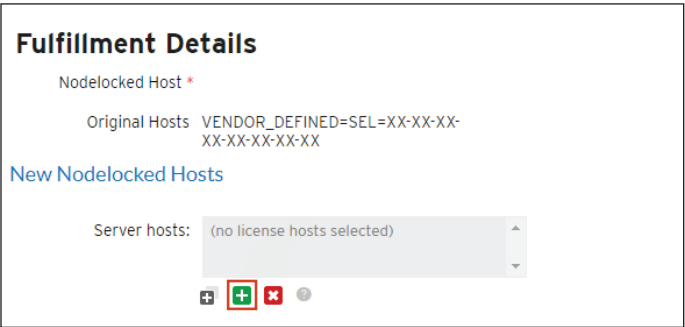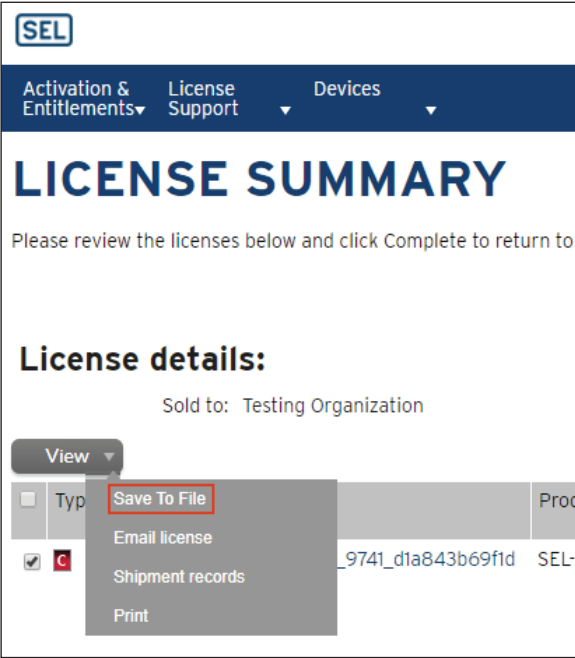

Figure 11   Fulfillment Details Green Plus Button

Step 4. From the Create License Host page, enter the new Host ID for your product in the following format: SEL=XX-XX-XX-XX-XX-XX-XX-XX. Note the Host ID is in the hexadecimal format, which zeros (not the letter Os) are permissible. Then click **OK**.
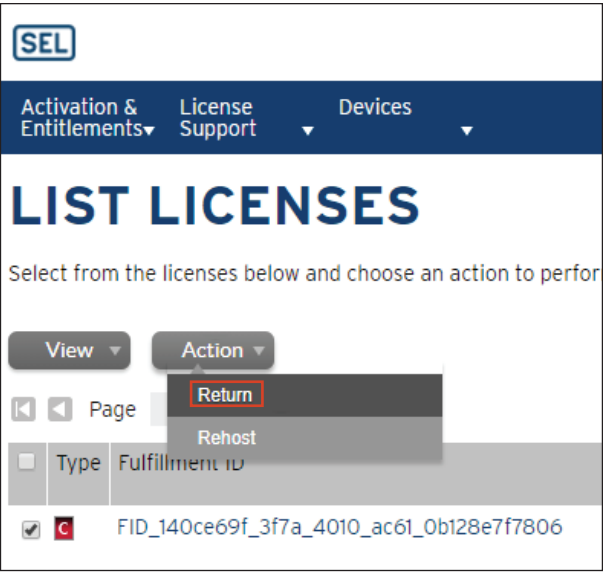
Figure 12   Enter Host ID

Step 5.   Now the replacement Host ID is in the **Server hosts** field. To finish the process, click **Rehost**.

Figure 13   Click Rehost

Step 6.   Now you will see the new rehosted license. Obtain a new copy of the license file by selecting the box next to the license, expanding the **View** menu, and clicking **Save To File**.

Figure 14   Save License

Step 7. Save the license file on your computer. If you are licensing the products listed in *Table 1*, ensure the license is named with the corresponding name because the software will expect it. If a product is not listed in *Table 1*, the default name can be used.

Returning a License

The following process describes how to return an existing file. Returning a license can be used to open up a seat so that a new license can be generated when an existing computer no longer needs the license.

Step 1. Log in to the Customer Portal by using your Activation ID, and you will be redirected to the License & Delivery Portal main page. To start the process of returning an existing license, click **List Licenses** found in the QuickLinks menu or the License Support tab, as shown in *Figure 8*.

Step 2. Select the box next to the license that you intend to return based on its Host ID number listed under the License hosts column. Then expand the **Action** menu and click **Return**.

Figure 15   Return Existing License

Step 3. The Return Licenses page provides information about the current configuration of your license. Click **Return** to return the license and to open a seat for a new license for the Activation ID.

Figure 16   Return License

The license is removed from the List Licenses page, allowing space to activate a new license.

Technical Support

We appreciate your interest in SEL products and services. If you have questions or comments, please contact us at:

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